

SV8000

Professional steam & vacuum cleaning machine

User instructions



Warning Do not operate this appliance before reading and understanding these instructions. Always keep the instructions attached to the appliance or readily available at the appliance storage site.



Technical specification

Boiler capacity (continuous fill)	3.3 litres
Water tank capacity	5 litres
Chemical tank capacity	2.5 litres
Steam pressure (max)	8 bar
Steam temperature (max)	180°C
Maximum power	3000W
Vacuum motor	850W
Heating element	2000+1000W switched
Hose length	4m
Voltage	240V
Low voltage controls	5V
• Stainless steel construction	
• Steam output control	
• Vacuum control	
• Water filtration vacuum	
• Air purifier	

Congratulations

We would like to thank you for your choice of the combined steam vacuum cleaner, the SV8000 is manufactured in Ireland to the highest quality standards.

This instruction manual contains all of the necessary information to operate and maintain this machine. Please read this instruction manual carefully before you start using or carrying out any maintenance on the machine.

If used correctly as stated in this Instruction Manual this machine will fulfil your steam cleaning needs.

To ensure the best results

- Operate the machine in accordance with the instruction manual.
- Maintain the machine in accordance with the instruction manual.
- Use only parts supplied by approved distributors.
- Use only approved detergents and cleaning products in the solution tank.

Keep this manual in a safe place for future reference and ordering of spare parts.

Operation

This machine is intended for use in a commercial cleaning environment.

- If you do not follow the instructions contained in this manual situations may arise which will be dangerous or harmful to the machine or the person operating the machine.
- Read this manual carefully so that you will know when such situations can arise.
- Ensure that all operators of this machine are fully trained on how it works.
- Report any problems or damage to the machine immediately to the supplier of this product.
- If something is missing from the machine do not operate it.

Warnings

This machine has been designed with your safety in mind, however it is important that you observe the following points for safe operation

- To obtain best results from your steam cleaner please read the instructions carefully.
- This appliance is for indoor use only.
- If the electrical cable becomes damaged the complete cable must be replaced. Do not attempt this task yourself contact the supplier of this product.
- If the Hose Assembly becomes damaged the complete assembly must be replaced. Do not attempt this task yourself contact the supplier of this product.
- Do not discharge steam towards people, danger of scalding.
- Never allow children to play with this appliance.
- Always unplug the machine when:
 - The machine is not in use
 - Cleaning the machine
- When using the machine keep it horizontal.
- Do not use the machine for other purposes that it was built for.
- Steam must not be directed towards equipment containing electrical components.
- Do not use any chemicals, detergents, perfumes, alcohol etc in the clean water tank.
- Unapproved chemicals may damage the connectors, seals etc. in your machine. To ensure your safety use only approved chemicals and use only in the solution tank.
- When changing the accessory heads during use, please note these are hot.
- Never touch the plug or power cable with wet hands.
- If an extension cord is used the plug and socket must be of watertight construction. Inadequate extension cords can be dangerous.
- Please remember that the steam cleaner operates at temperatures in excess of 170°C. Never use it on objects which

cannot resist the temperature (delicate materials, fabrics, plastics, wood etc). Where any doubt exists check carefully on a part of the material where minor marks will not matter.

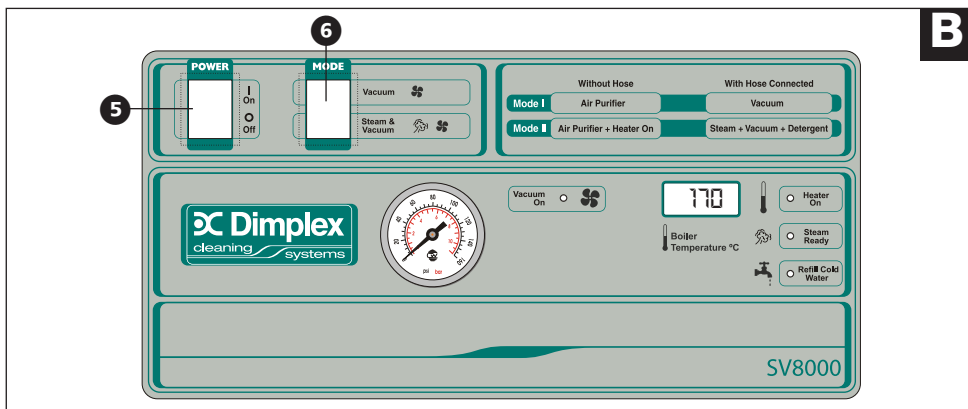
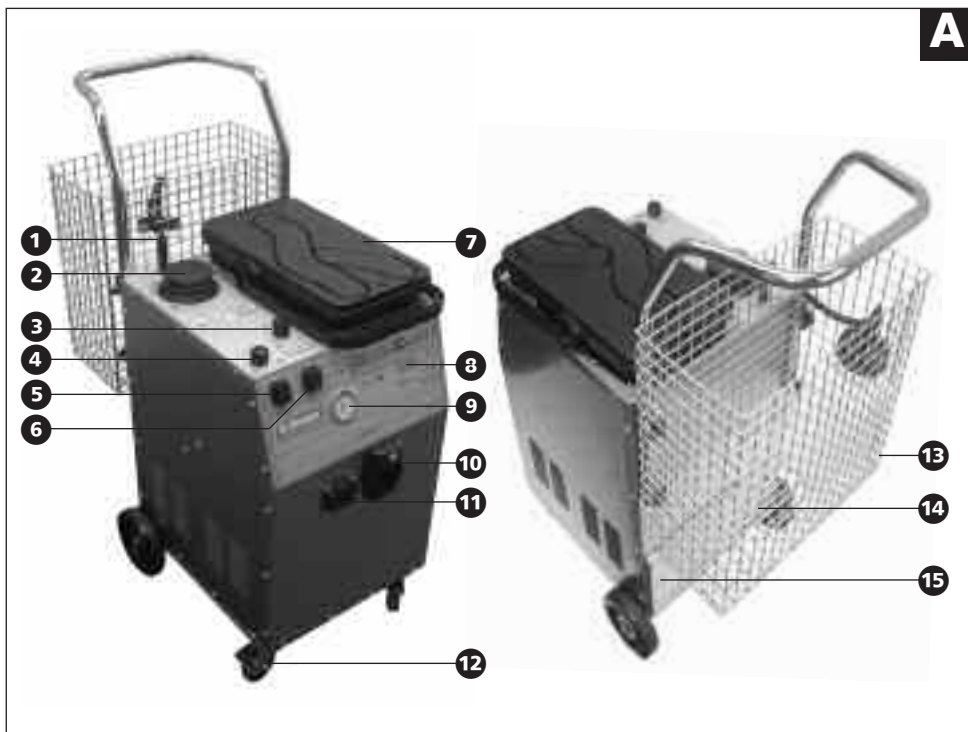
- Electrical connection and supply:
 - THIS MACHINE MUST ONLY BE USED ON AN EARTHED SUPPLY.
 - Check that the supply voltage details on the rating label are in accordance with your electrical supply
- This machine is fitted with the following safety devices:
 - Electrical pressure switch with mechanical over pressure release.
 - Electronic temperature switch with over temperature fuse.
 - Mechanical temperature switch.
 - Two independent boiler water level detectors.
 - Cold water level detection.
 - Shutdown after 30 minutes unattended when cold water level alarm sounds.
- Do not operate the machine or carry out any maintenance on it
 - Unless you are trained and authorised to do so
 - Unless you have read and thoroughly understand this instruction manual.



Components

- ❶ Solution tank connection point
- ❷ Cold water tank
- ❸ Steam control
- ❹ Vacuum control
- ❺ On/Off switch
- ❻ Mode switch
- ❼ Collection tank

- ❽ Temperature display LED
- ❾ Pressure gauge
- ❿ Vacuum hose connection
- ⓫ Steam hose connection
- ⓬ Castors with brake
- ⓭ Accessory basket
- ⓮ Rating label
- ⓯ Filter panel



Accessories

- 16 2 x extension tubes
- 17 Floor tool
- 18 Floor squeegee 400mm
- 19 Carpet strip 400mm
- 20 Floor brush 400mm
- 21 Detail nylon brush
- 22 Detail wire brush
- 23 Window squeegee
- 24 Steam lance short
- 25 Steam lance long
- 26 Upholstery tool
- 27 4m hose complete with handle controls



Steam vacuum operating procedure

- 1 Switch mode switch **6** to position II.
- Mode 2 switches on the boiler heater and enables the handle control (i.e. steam, vacuum and detergent switches).
- 2 Remove the top cover of the collection tank **7** and pour clean cold water into the tank up to the white mark (approx 1 litre).
- 3 Replace top cover on the collection tank.
- 4 Fill the Cold water tank **2** with clean water.
- 5 Connect the Solution tank hose to the chemical point **1** on top of the machine if required.
 - Fill the Solution tank with the recommended detergent as required.
- 6 Connect vacuum hose and steam hose to the front of the machine.
 - Ensure both parts are locked in position.
 - To release the vacuum hose slide back the red button.
 - To release the steam hose lift the steam flap before pulling out the hose.
- 7 Plug in machine cord to socket.
- 8 Ensure steam mode II is selected on mode switch **6**.
- 9 Switch on power switch **5**, "Heater On" light will illuminate.
- 10 Allow approximately 10 minutes for the boiler to heat the water.
- 11 When the "Steam Ready" LED illuminates the operator can commence steam cleaning.
- 12 The handle controls are active and the operator can switch on and off the steam, vacuum and detergent supply.
 - Depressing the large button under the handle will release the steam. This button can only be locked in the off position - slide the red button across to lock.
 - Pressing the left hand switch (with fan symbol) located on the top of the handle will activate the vacuum.
 - Pressing the right hand momentary switch located on the top of the handle will activate the detergent pump. Hold

the switch for as long as you need to dispense the detergent. Releasing the switch will stop the detergent supply. Note: steam and detergent cannot be used at the same time.

- 13 The steam output can be adjusted by the Steam Control knob **3** on the top of the machine.
- 14 The vacuum power can be adjusted by the Vacuum Control knob **4** on the top of the machine.
- 15 Choose and fit the required accessory to the hose handle. Lock the accessory in place by turning the accessory locking clip.

During use

Cold Water Tank empty

- 1 Refill the cold water tank when the "Cold Water Refill" LED is illuminated, a buzzer sounds and steam no longer comes out of the nozzle when the steam switch on the handle is pressed.
- 2 **Always empty the collection tank each time the cold water tank is refilled.**
- 3 Pour cold water in to the collection tank to fill up to the white mark.
- 4 The pumps and vacuum will not operate if the cold water tank is empty.
- 5 Once the "Cold Water Refill" LED is activated the boiler heater will remain on for 30 minutes. If the cold water tank is not refilled within 30 minutes and the machine is left powered ON the boiler heater will switch off.

Solution Tank empty

If the detergent does not come out of the nozzle when the detergent switch on the handle is pressed - refill the "Solution" tank.

Collection Tank full

- 1 **The collection tank must be emptied each time the cold water tank is refilled**
- 2 The pitch of the motor noise changes and there is no suction at the nozzle - indicates the collection tank is full and needs emptying.

- 3 Switch off the machine, empty the collection tank and rinse clean
- 4 Pour cold water in to the collection tank to fill up to the white mark and recommence cleaning.

Maintenance

Warning: Disconnect machine from the mains before cleaning or maintenance.

Daily maintenance

To be carried out every day or every 10 hours of operation.

- 1 Wash the hose by sucking one or two litres of water from a basin into the recovery tank.
- 2 Unplug the machine and wipe down with a clean cloth.
- 3 Empty the collection tank, rinse and wipe down.
- 4 If chemical or detergent has been used clean the detergent tank and pump by putting 1 litre of clean water in the chemical tank and pump this out using the detergent switch on the handle.
- 5 Remove the foam filter and the collection tank foam panel, wash in water and refit.
 - Take care not to damage the foam or filter mesh. If either becomes torn DO NOT use the machine and replace damaged parts immediately.
- 6 Wipe down the inside of the underside of the machine head.
- 7 Always wash the cleaning attachments in hot soapy water.

Do not immerse the machine or the hose assembly in water.

- 8 Wrap the cable around the handle before storage.

Weekly maintenance

To be carried out every week or every 50 hours of operation.

As for daily maintenance plus the following:

- 1 Inspect the power cord for any signs of damage. If damaged do not repair, contact the supplier of this product. Do not use until repaired.

- 2 Inspect the Hose Assembly for any signs of damage. If damaged do not repair, contact the supplier of this product. Do not use until repaired.
- 3 Inspect wheels and castors to ensure all securing bolts are fully tightened.

Air purification/filtration

- 1 Always ensure the machine is switched off prior to selecting the air purification mode.
- 2 Remove the top cover of the collection tank 7 and pour clean cold water into the collection tank up to the white mark in the base of the tank.
- 3 Add in the correct quantity of fragrance to the water in the collection tank.
- 4 Replace top cover.
- 5 Do not connect the hose assembly to the machine.
- 6 Position the machine in the room to be purified.
- 7 Ensure vacuum mode 1 is selected on mode switch.
- 8 Plug in the machine power cord.
- 9 Set the vacuum power using the "Vacuum Control" knob on top of the machine.
- 10 Switch on power (without fixing the hose assembly), the "Vacuum On" light will illuminate and "Pur" will be displayed on the temperature display showing that you have selected the air purification mode.
- 11 Leave the machine to recirculate the air in the room.
- 12 On completion of the air purification empty the collection tank and rinse clean.

Cleaning altro, vinyl, tiled and stone floors

- 1 It is advisable to vacuum the floors using a tub vacuum prior to steam cleaning.
- 2 Fit the extension tubes to the hose assembly and lock in place.
- 3 Fit the multi-function nozzle to the tubes.
- 4 When cleaning tiles or stone floors fit the universal brush fitting to the multi function nozzle.

- 5 When cleaning carpet fit the carpet cleaning insert.
- 6 When cleaning Altro or vinyl floors fit the squeegee insert.
- 7 Steam and vacuum the floor by following the machine operating instructions.

Detailed cleaning

- 1 Fit the detail nozzle to the handle locking it in place.
- 2 Fit the round plastic bristle brush to the detail nozzle.
- 3 After cleaning fit the floor tool and vacuum away the liquid.

Safety precautions

This machine is to be used by trained operatives only.

Do

- 1 Check the cable and plug are safe and intact before plugging the machine in. Place cleaning in progress signs where necessary.
- 2 Wear protective gloves and goggles.
- 3 Point the steam nozzle away from your body during use.
- 4 Disconnect machine from the mains before cleaning or maintaining.
- 5 Check surfaces to be cleaned for their reaction (e.g. colour fastness of carpets).
- 6 Empty the collection tank each time the cold water tank is refilled.
- 7 Empty and clean the machine after each use.

Do not

- 1 Use the machine near people, children or animals.
- 2 Point the steam at electrical apparatus.
- 3 Use the machine to clean the machine down.
- 4 Leave the machine unattended.
- 5 Pour anything other than water into the cold water tank.
- 6 Do not use on velvet, satin or leather.
- 7 Do not pick up boiling water with the vacuum

Service

If you require service contact your local authorised Dimplex Cleaning Systems distributor or call Dimplex Cleaning Systems direct on

In Ireland 1890 327327
Outside Ireland 00353 66 7121444

Important note for service engineers

Removal of pressurised components

- When removing parts from a pressurised vessel (ie boiler) ensure the pressure vessel is at room temperature before any parts are removed.

Guarantee

Dimplex Cleaning Systems guarantees that if within twelve months from the date of purchase this appliance, or any part thereof, is proved to be defective by reason of faulty workmanship or materials, we will at our option repair or replace the same free of charge for labour and materials, provided that:

- The appliance has been installed and used in accordance with our operating and servicing instructions.
- If the appliance has been serviced, maintained, repaired, modified taken apart or tampered with by any person not authorised by us, then we will not be liable under this guarantee for any fault arising from their defective workmanship.
- We shall not be liable under this guarantee for any fault in the appliance arising from the use of spare parts not supplied and recommended by us.
- Excluded from this guarantee are parts that need replacement due to normal wear and tear such as hoses, nozzles and accessories.

Troubleshooting

Symptom	Possible Cause	Action
No power	Not connected / Faulty socket	Check connection to wall socket and socket switch. Try in another wall socket
	On/Off switch not on	Press On/Off switch which will illuminate when on
	Fuse Blown	Replace fuse with approved 13A fuse
	Unknown	Call for service
No steam	Steam Control turned down fully clockwise	Turn the control to half way
	Steamer not ready	Wait for the "Ready to Steam" light to illuminate
	Clean water tank is low (beeping sound & "Refill" light is lit)	Pour water into the clean water tank until the beeper stops. The steam handle will work again
	Unknown	Call for service
No steam, just water	Steamer not ready	Wait for the "Ready to Steam" light to illuminate
	Boiler at pressure and not heating (temperature less than 110°C)	Hold the steam switch on for approximately one minute, even if just water is coming out. This will result in the heater coming back on
	Unknown	Call for service
Vacuum power low	Vacuum operation has been selected after the machine was previously used as an air purifier	Operate any of the handle controls which will reset the motor power to full. Continue vacuuming
	High pitch motor noise	Switch the machine off and empty the collection tank. Refill the collection tank with clean water to the mark and recommence work
	Unknown	Call for service
No detergent	Solution tank empty	Pour cleaning solution diluted in accordance with the manufacturers instructions into the solution tank
	Unknown	Call for service
The machine has stopped working and the temperature LED displays "HOT"	Cold water supply interrupted	Switch off the machine. Check cold water tank is full of water. Check the filter on the end of the pipe in the cold water tank is not blocked. Leave the machine to cool for 30 minutes and switch on again
	Unknown	Call service engineer

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